

WA Aged Care Training and Workforce Centre of Innovation

Strengthening WA's Aged Care Workforce
November 2024

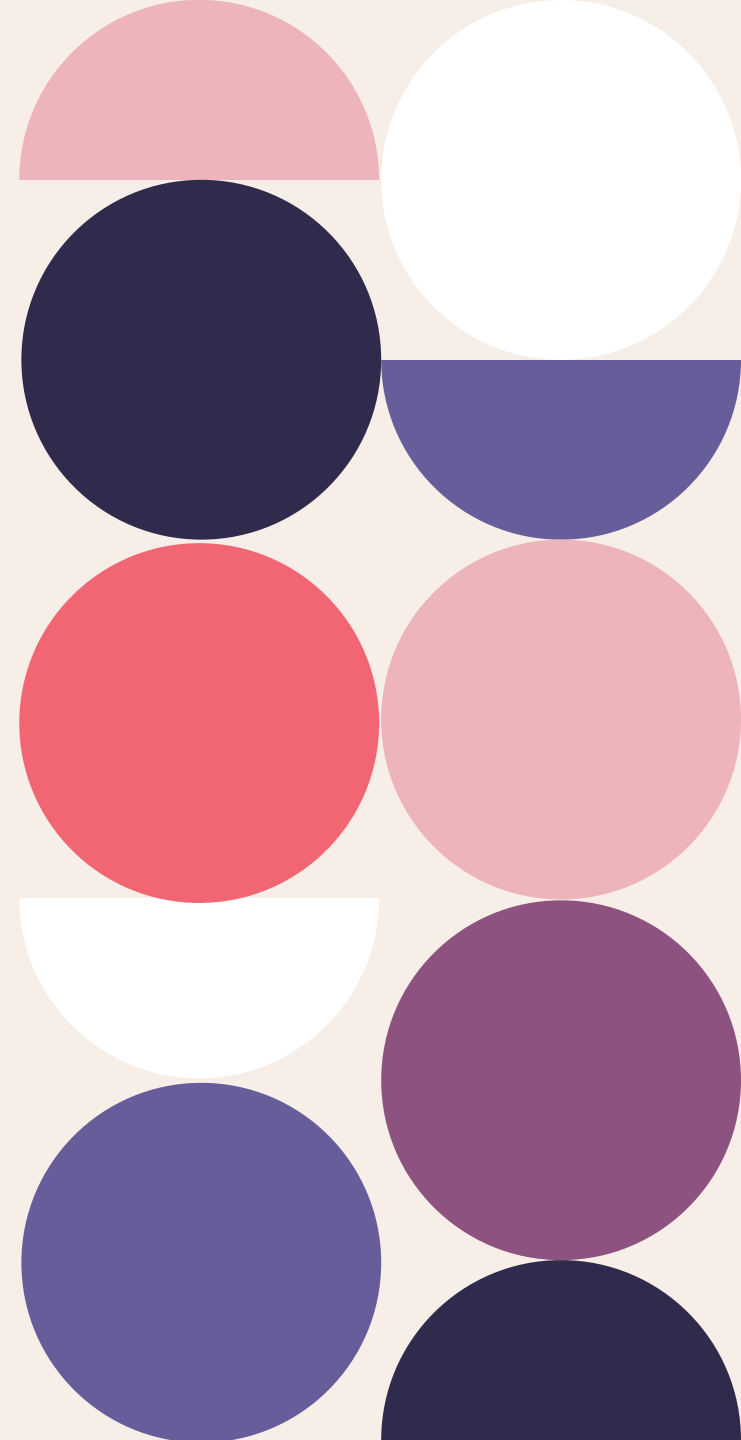




Aged Care Research
& Industry Innovation
Australia

ARIIA and Centre of Innovation, Mandurah

Reuben Jacob, CEO
15 November 2024



Background

In September 2018, the Aged Care Workforce Taskforce released 'A Matter of Care'

Further supported by recommendation of the Royal Commission.

A MATTER OF CARE

Australia's Aged Care Workforce Strategy
Report of the Aged Care Workforce Strategy Taskforce

June 2018



12 Establishing an Aged Care Centre for Growth and Translational Research:

The centre will provide the collaborative research ecosystem that is required to support current and future aged care organisations and their workforces in accessing the best empirical evidence to guide improvements in models of service delivery, the application of new models and technology into practice and the workforce capability required. This will serve as a resource to help develop the industry's potential in services export markets through priority-driven, outcomes-focused research.

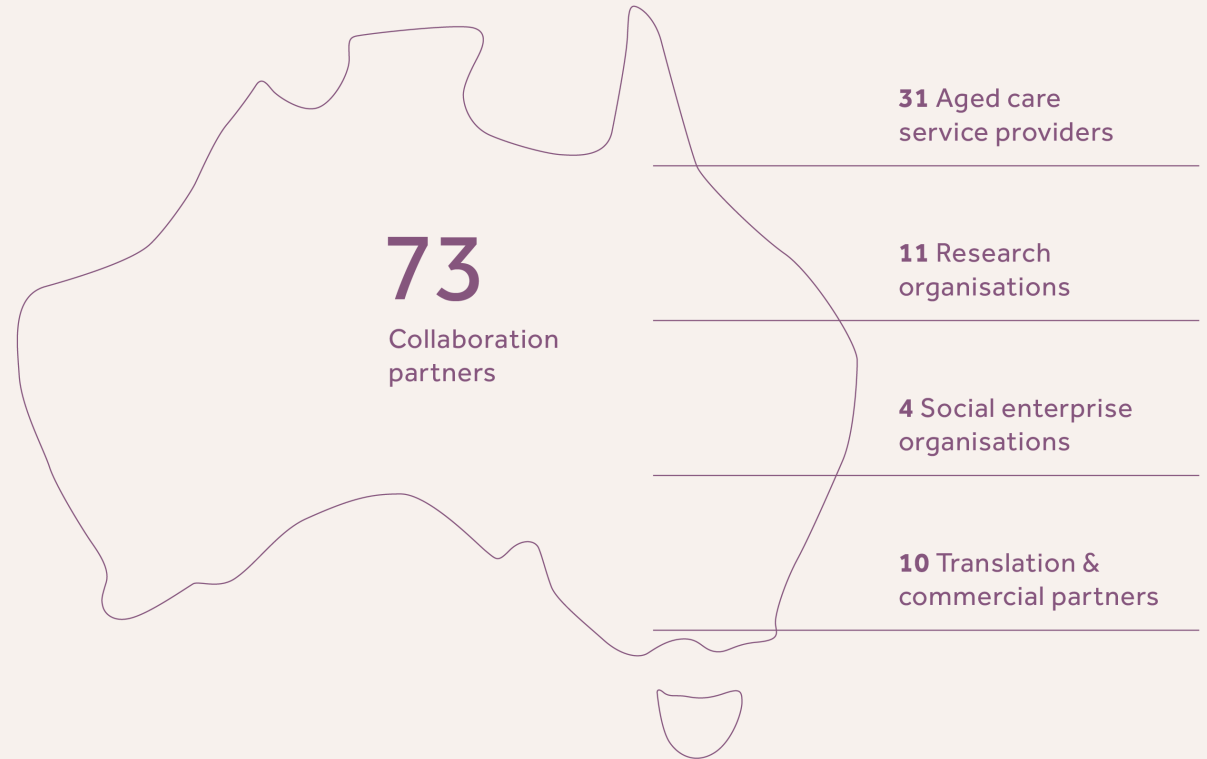


Flinders University

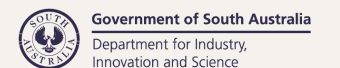


Aged Care Research
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Australia

Partnering with industry across Australia



Key Supporting Partners



Company and Governance

- Wholly-owned subsidiary of Flinders University
- A NFP and soon to be a charitable organisation
- Governed by an independent, skills-based, national Board of Directors



Kylie Walker
Chair



Corey Tutt OAM



Fraser Bell



Gary Brady



Judith Leeson AM



Richard Porter



Veronica Jamison



Our Mission

Increase aged care workforce capability through evidence, innovation and technology and thereby improve care quality

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graph TD; WC((Workforce Capability)) --- G((Grants)); WC --- ITP((Innovator Training Program)); WC --- ACP((Aged Care Partnering Program)); WC --- KIH((Knowledge and Implementation Hub));
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Grants

**Innovator Training
Program**

**Workforce
Capability**

**Aged Care
Partnering
Program**

**Knowledge and
Implementation
Hub**

What else does ARIIA do?

- ARIIA conferences (we won an award for this!)
- Networking events
- Philanthropic engagement
- Commercial services – research, consulting, change management/implementation and evaluation
- Global connections

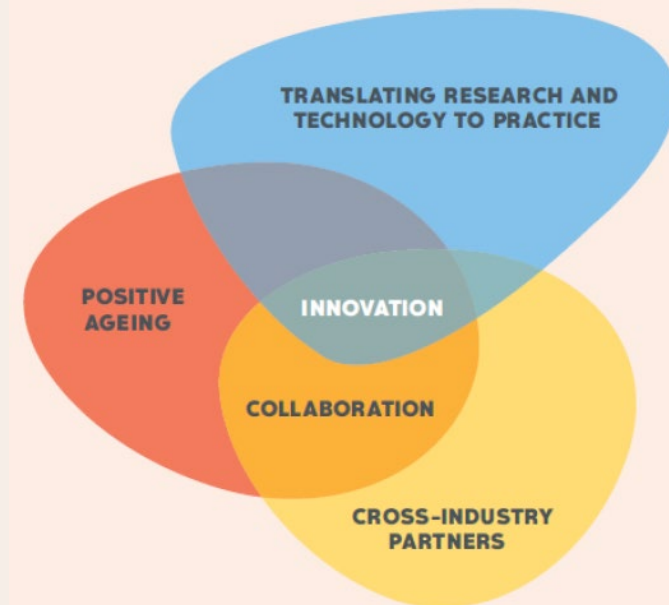


Next Phase of ARIIA

- Expand on current programs and grow services
- Australian Elders Fund (incl grants)
- Conference and Networking events
- WHO Collaborating Centre for Ageing and Aged Care
- Establish and grow philanthropic program

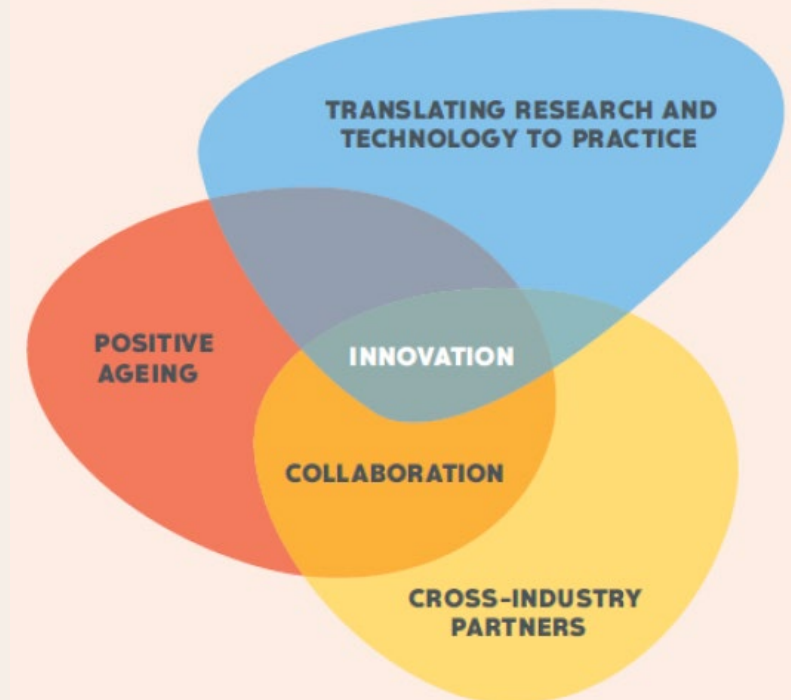
WA Aged Care Centre of Innovation

- Contributed to the Needs Analysis study, the Feasibility study, the proposed program and the business case.
 - City of Mandurah
 - Peel Development Commission
 - Industry Reference Group
 - Local stakeholders
- Aligned with ARIIA's national work and industry-led
- Opportunity to work on philanthropic projects
- Build a national model utilising learnings from the Centre Innovation



WA Aged Care Centre of Innovation

- Develop and implement evidence-based solutions to address the training and workforce issues
- Attract and grow skilled workforce with innovative approaches to training and development to meet future demand
- Improve quality of life for older Western Australians
- Pillars
 - Innovation
 - Workforce
 - Training
 - Meaningful Ageing



WA Aged Care Centre of Innovation

- Investment required - \$20.8M over 5 years
- Establish within existing infrastructure with 9.5FTE
- \$6.5M in grant funds to help the sector implement innovative solutions and projects

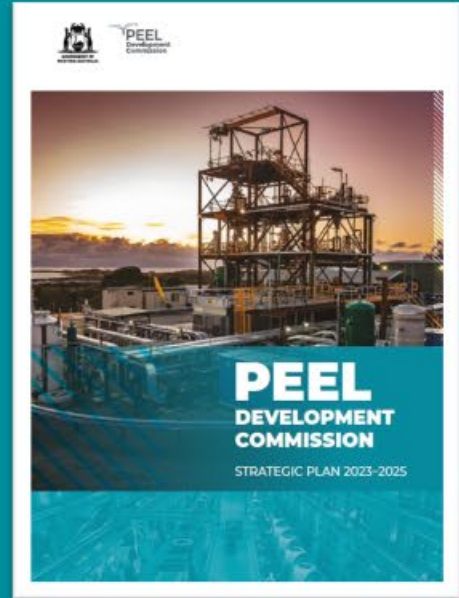


Thank you!

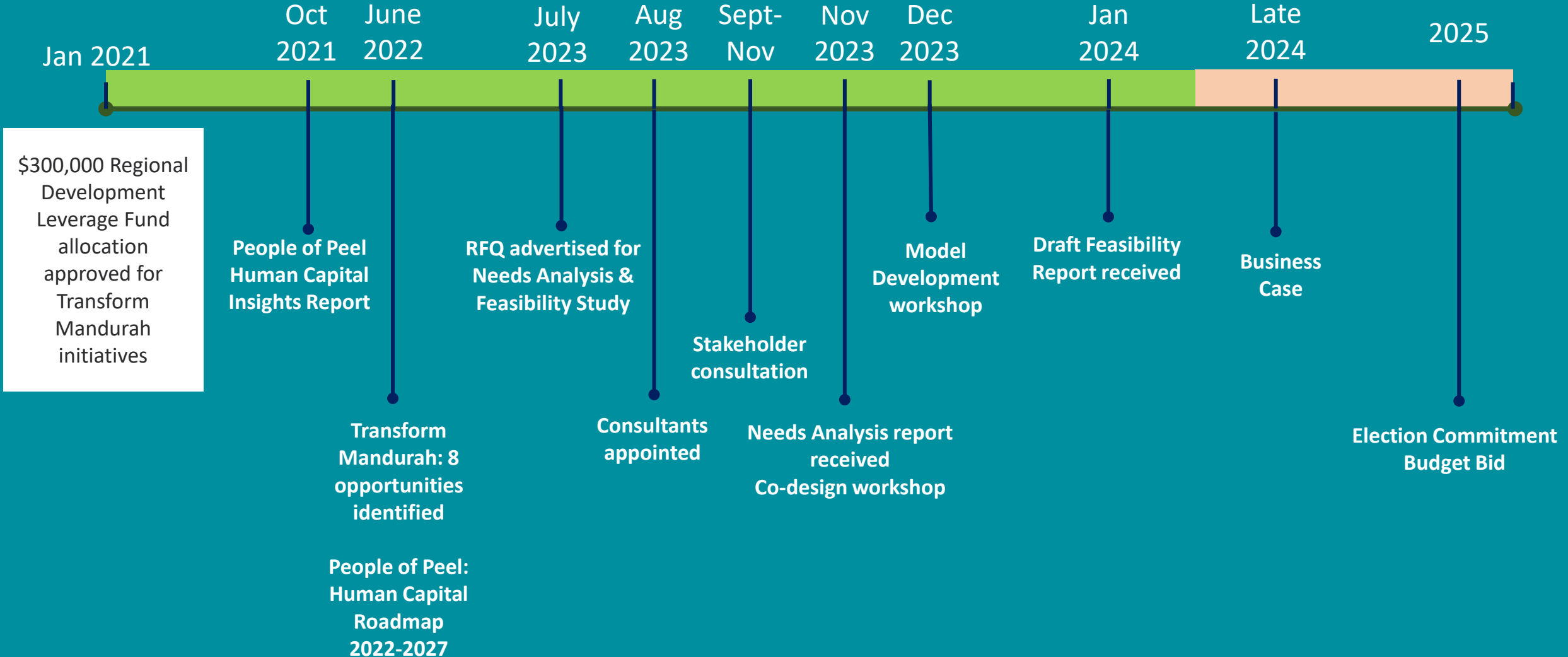
WA Aged Care Training and Workforce Centre of Innovation Business Case

Michelle Sidebottom
Deputy Chair
Peel Development Commission





TIMELINE



Project Objectives

- Understand the current and projected need for a **trained and qualified aged care workforce**
- Build the **capacity** of the aged care workforce in WA
- Transform the Mandurah and Peel region **economy**
- Improve the **quality of life** for older Western Australians



Consultation Across Industries

Over 40 organisations

VET sector

Aged and health care providers

Universities

Care workers

Peak bodies

Government agencies

Needs Analysis

Feasibility Study

Business Case

Centre of Innovation

Stakeholder workshops, face to face / virtual meetings and literature review

Co-design workshop to identify key design elements.
Model Development workshop to identify best option/model.

Industry Reference Group

Project Findings

	Peel Region	South West & South Metro	Total WA
85+ population growth 2021 - 2031	64.8%	83%	60.4%
# New Residential Aged Care (RAC) beds req. by 2031	954	2,400	11,323
# New aged care workers needed by 2031	1,709	5,115	24,836



Project Findings



Workforce shortages are preventing industry/organisation growth, with providers not able to operate at capacity.



Limited adoption of technology and innovation across the sector.



Inadequate skills can limit the level of care provided at home, leading to avoidable presentations to ED.



The lack of discharge options from hospital is causing unnecessary long stay patients, at a cost to State Government of \$2370 per night.

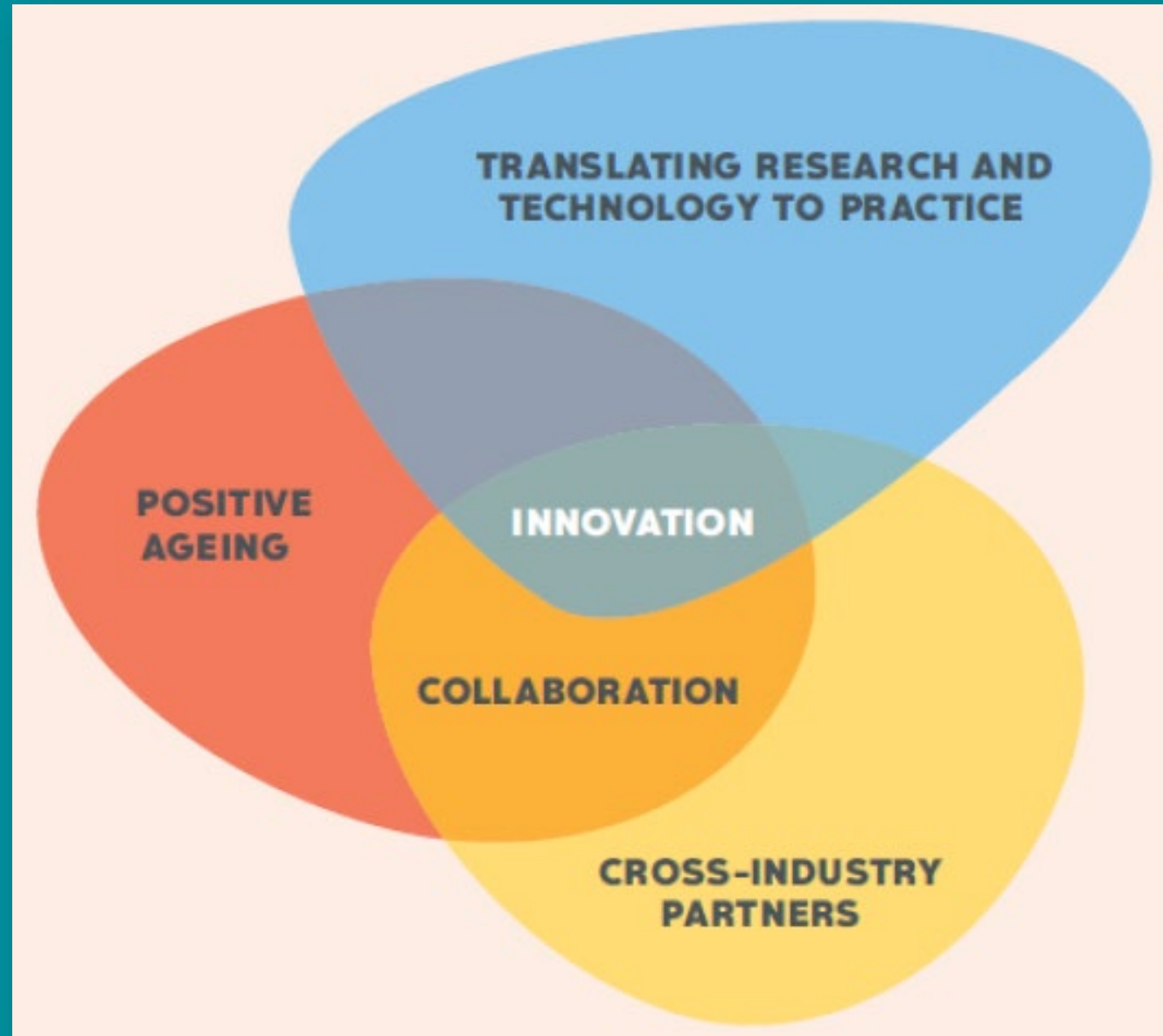
WA Aged Care Training and Workforce Centre of Innovation

INNOVATION – develop, implement, scale

TRAINING – industry led curriculum design & advocacy

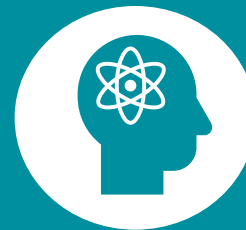
WORKFORCE – attraction, recruitment & retention

MEANINGFUL AGEING – proactive & preventative health strategies

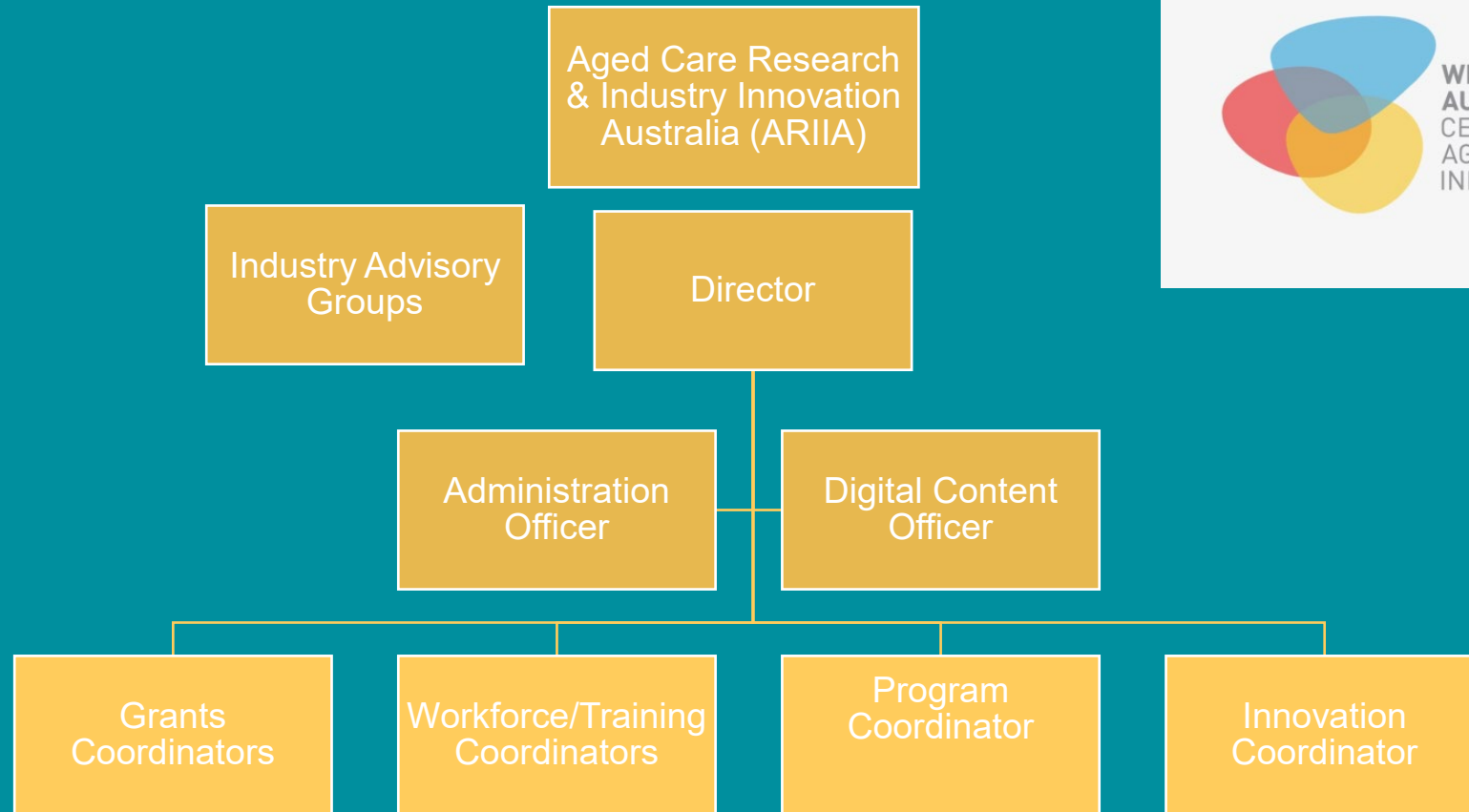


Proposed Centre of Innovation

- Foster **collaboration** between government, industry & education to solve training and workforce problems.
- Best practice **knowledge sharing** and targeted **research** projects with universities.
- Supported grant funding to assist industry to implement **innovative pilot projects** which can be scaled state wide.
- Industry led curriculum **advocacy**.
- Proactive and preventable health strategies to reduce need for aged care services.



Proposed Centre of Innovation



Outcomes

A workforce of sufficient size to meet demand

- Improved workforce attraction and retention
- Aged care facilities can operate at capacity (reduced bed closures)
- Investment and growth across the aged care sector
- Reduced wait time for aged care services
- Reduced long-stay patients due to 'exit block'
- Functional health and aged care system

Outcomes

A highly skilled workforce

- Improved capacity to care for people with complex needs
- Ability to provide higher level of care within the home/community
- Increased length of stay in the home/community (age in place)
- Improved quality of life
- Total workforce required is reduced
- Reduction in unnecessary presentations to ED

Outcomes

Coordination across the aged care sector

- Improved communication
- Facilitated support for the adoption of technology and innovation
- Trial innovative pilot projects to improve capacity to age in place and new models of care.
- Improved quality of life through proactive and preventable health strategies
- Targeted research projects

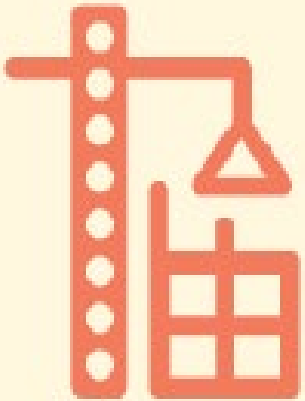
Benefits



Increased
quality of life
for older
people



Reduced
pressure on
hospitals



Aged Care
facilities
developed
sooner



Reduced wait
times for aged
care

Investment Required

\$20.8 million over 5 years;

- Employ 9.5 FTE staff
- Incl. **\$6.5m granting** funds to support industry to implement innovative projects.
- Lease and refit office space & operational costs

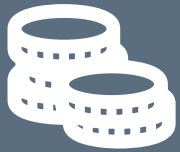


Economic Impact



Direct Employment 9.5FTE

Supporting additional skilled workers

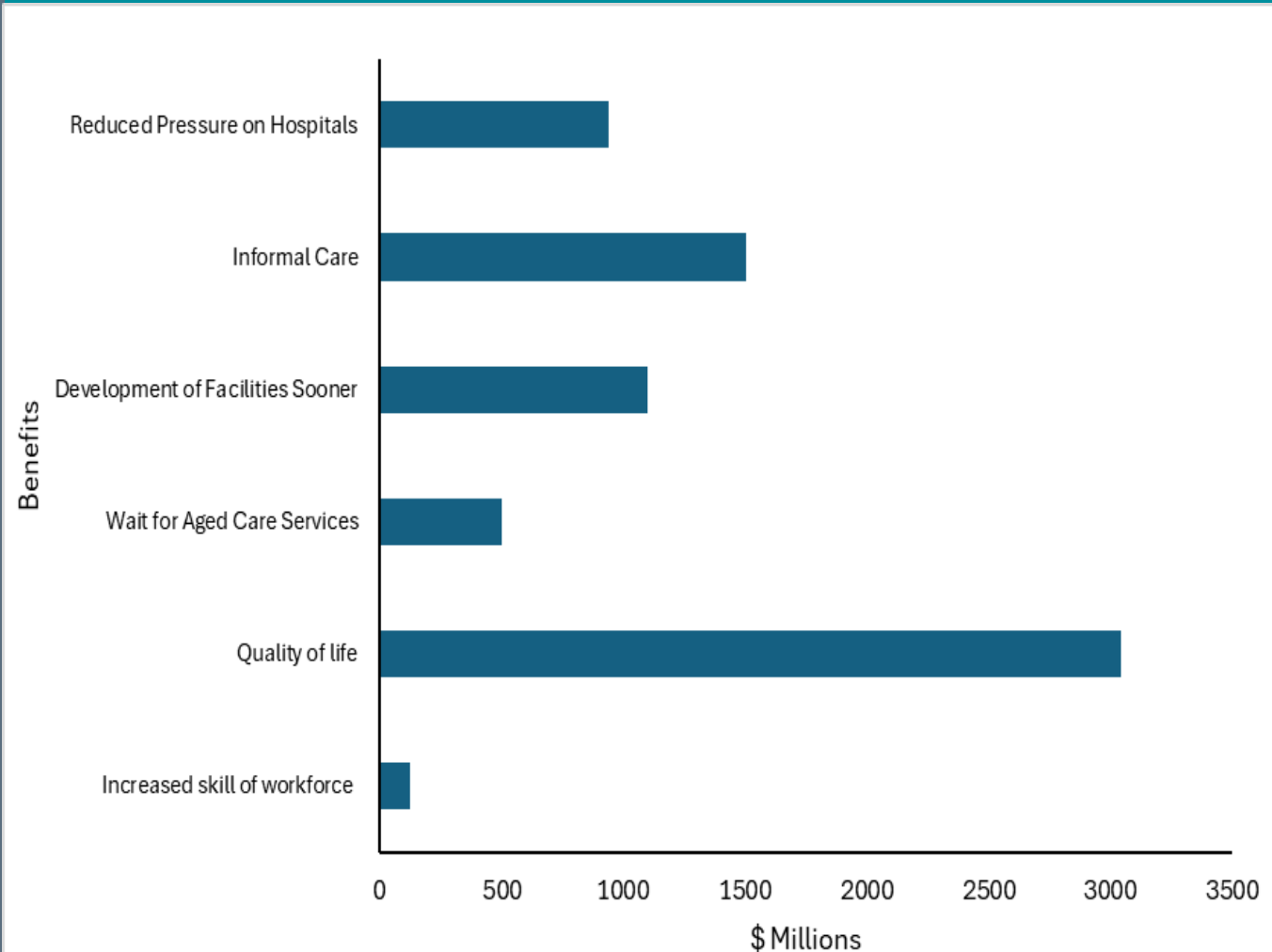


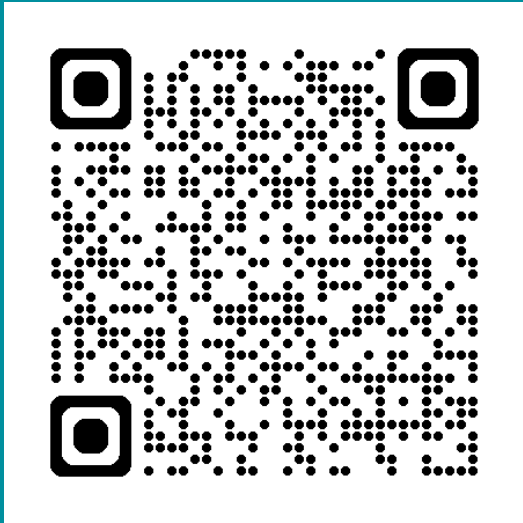
\$6.77 billion in social and economic benefits to community over 15 years



Every dollar invested will return \$3.78 to the state

Economic and Social Benefits





Business case published
on the City of Mandurah
website: Scan QR code

Thank you.

